FCC Form 555 November 2012

## Annual Lifeline Eligible Telecommunications Carrier Certification Form All carriers must complete Sections 1, 2, and 3. Carriers must complete Section 4, if applicable.

Deadline: January 31st (Annually)

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ILLINOIS	
State	and the same of th
(An Eligible Telecommunications Carrier (ETC) provides Lifeline service).	must provide a certification form for each state in which it
provides Lifeline service).  34 1058  Study Area Code(s) (SAC)	MONTROSE MUTUAL TELCO, INC. ETC Name(s)
Study Area Code(s) (SAC)	ETC Name(s)
Respond Com, INC	
Respond Com, Inc. Holding Company Name(s)	DBA, Marketing or Other Branding Name(s)
Affiliated ETCs (include names and SACs,	
attach additional sheets if necessary)	
	that applies to your ETC. Depending on the state, both
certifications may apply).	
	rtification procedures in place to review income and program-based
	customer in the Lifeline program, and that, to the best of my documentation of each consumer's household income and/or
	nrollment in Lifeline. I am an officer of the company named above.
I am authorized to make this certification for t	
(List the specific SAC(s) for which you are ma areas within the state. Attach additional shee	iking this certification if it is not applicable to all of your study ts if necessary).
AND/OR	
I certify that the company listed above confirm	ns consumer eligibility by relying on
prior to enrolling a customer in the Lifeline pr	ogram. (Please list the program eligibility data sources, such as
	of eligibility from the state Lifeline administrator and indicate for these sources are used to verify consumer eligibility). I am an
officer of the company named above. I am au	thorized to make this certification for the Study Area(s) listed
above, Initial	
(The first of Golden Complete	II. dila adda adda distributa di II. di di II. d
(List the specific SAC(s) for which you are ma areas within the state. Attach additional sheet	king this certification if it is not applicable to all of your study ts if necessary),

Section 2: All ETCs(Initial the certification that applies to your ETC, and if applicable, complete columns A through L the tables below. Attach additional sheets if necessary).

I certify that the company listed above has procedures in place to re-certify the continued eligibility of all of its Lifeline customers, and that, to the best of my knowledge, the company obtained signed certifications from all consumers attesting to their continuing eligibility for Lifeline, except those subscribers whose eligibility was verified by the company through the use of other sources of eligibility information as well as those subscribers who were re-certified by the state Lifeline administrator. Results are provided in the chart below. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. Initial

A	В
Number of Subscribers Claimed on May FCC Form(s) 497	Number of Lines Claimed on May FCC Form(s) 497 Provided to Wireline Resellers
8	O

С	D	E=C-D	F'	G = (E+F)	Н
Number of Subscribers ETC Contacted Directly to Recertify Eligibility Through Attestation	Number of Subscribers Responding to ETC Contact	Number of Non- Responding Subscribers	Number of Subscribers Responding That They Are No Longer Eligible	Number of Subscribers De- Enrolled or Scheduled to be De-Enrolled as a Result of Non- Response or Ineligibility	Number of Subscribers Who De-Enrolled Prior to Recertification Attempt
8			LO		, Simon

I	J	К	L
Number of Subscribers Whose Eligibility was Reviewed By State Administrator or By ETC Access to Eligibility Data	Number of Subscribers Whose Eligibility Was Examined by State Administrator or By ETC Access to Eligibility Data and Found to be Incligible	Number of Customers Deenrolled or Scheduled to be DeEnrolled as a Result of a Finding of Incligibility	Number of Subscribers Who De-Enrolled Prior to Recertification Attempt
0			2

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I certify that my company did not claim federal Low Income suppo	ort for any Lifeline customers prior to June
(insert current year). I am an officer of the company named above	. I am authorized to make this certification for
the Study Area(s) listed above. Initial	

(List the specific SAC(s) for which you are making this certification if it is not applicable to all of your study areas within the state. Attach additional sheets if necessary).

Section 3: All ETCs (Initial the certification below).

I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. Initial

Section 4: Non-Usage Applicable to Certain Pre-Paid ETCs (the ETC does not assess or collect a monthly fee from its Lifeline subscribers) (Record the number of subscribers de-enrolled for non-usage by month in column N below).

M	N ·
Month	Subscribers De-Enrolled for Non-Usage
January N/H	
February	
March	
April	,
May	
June	
July	
August	
September	
October	
November	
December	

Signed, Janp	Govye P. TAYS
Signature of Officer	Printed Name of Officer
Sec/ Treas - GM	<i>6</i> -7-13
Title of Officer	Date
The second of th	217-925-5242
Person Completing this Certification Form	Contact Phone Number